

Annex no. 1 to the Assessment Report concerning the achievements on the implementation of the MIA Action Plan on preparedness and response to new Coronavirus Infection (COVID-19)

***Planned actions* 11**

<i>Implementation measures</i>	45
<i>Implementation rate</i>	95%
<i>Realized</i>	39
<i>Partially realized</i>	6
<i>Unfulfilled measures</i>	0

Information concerning the achievements on the implementation of the MIA Action Plan on preparedness and response to new Coronavirus Infection (COVID-19) 01 January - 15 April 2021							Implemen tation rate
NO	ACTION	IMPLEMENTATING MEASURES	DEADLINE	RESPONSIBLE SUBDIVISIONS	PERFORMANCE INDICATORS	ACHIEVEMENTS	%
Objective 1. Strengthening the capacities of the MIA subdivisions in preparing measures for the prevention and control of COVID-19							
1.	Completion of the institutional framework and incorporation of new components needed to implement pandemic prevention and control measures.	1.1 Assessing the institutional regulations and adjusting them in accordance with the identified needs.	February	GPI GIBP GCI “Stefan cel Mare” Academy	Evaluation report prepared; number of documents reviewed.	REALIZED 2 evaluation reports were prepared. 36 departmental acts amending and / or introducing new elements in preventing and combating COVID-19 have been revised.	100
		1.2 Implementation of the recommendations for maintaining cleanliness and disinfection of the used spaces / areas and equipment.	March	MS GPI GIBP GCI “Stefan cel Mare” Academy	Number of recommendations made.	REALIZED 12 acts of recommendation on actions to prevent contamination and spread of COVID-19 were approved.	100

2.	Increasing public awareness by informing citizens at the national level about measures to prevent and combat COVID-19.	2.1 Development of accessible communication tools to raise public awareness (official pages, social networks, etc.).	March	IMD GPI GIBP GCI "Stefan cel Mare" Academy	Updating official pages to current needs; the number of posted information; number of appearances in the media; number of requests for information provided.	REALIZED The heading "COVID-19" has been created on the official pages: 1) https://mai.gov.md/ ; 2) https://politia.md/ro ; 3) https://www.border.gov.md/ ; 4) https://carabinier.gov.md/ ; 5) http://academy.police.md/ . 45 press releases were placed on the official pages of the subordinate subdivisions of the Ministry of Internal Affairs and over 2329 press releases on social networks. 147 - appearances in the media. 5 requests were submitted to the Police from the media agencies regarding the information on the actions taken by the police employees in order to sensitize the public in the field of compliance with the measures to prevent COVID-19.	100
		2.2 Strengthen the intersectoral coordination capacity in the implementation of public health measures related to the risk of COVID-19 transmission.	April	GPI GIBP GCI	Number of intersectoral coordination meetings held; transmission of information to the National Public Health Emergency Commission in Moldova.	REALIZED 38 intersectoral coordination meetings held. 587 information presented for the National Public Health Emergency Commission in Moldova.	100
		2.3 Raising public awareness by familiarizing the population with the rules of behavior and measures to prevent COVID-19 infection.	April	GPI GIBP	The number of information activities through acoustic devices; number of information materials distributed.	REALIZED 29330 information activities through acoustic devices. 8235 information leaflets were distributed.	100
3.	Strengthening the MIA capacity in the field of infection prevention	3.1 Conducting training programs on infection	April	"Stefan cel Mare" Academy GPI	Number of adapted training programs;	REALIZED 16 adapted training programs. 56 organized training sessions.	100

	and control through the development of curricula, courses, materials and training tools with a focus on the use of information technology.	prevention and control for the first line respondents.		GIBP GCI	the number of organized training sessions; number of trained first-line respondents.	1012 first-line respondents trained.	
		3.2 Training of first-line respondents to familiarize themselves with self-health check procedures.	April	"Stefan cel Mare" Academy GPI GIBP GCI	Number of completed training sessions; the rate of at least 80% of staff informed from number of active employees.	REALIZED 68 distance learning trainings. 84% informed staff.	100
		3.3 Approval of the guide on providing first aid to citizens in the context of current public health risks related to COVID-19 infection.	April	GPI GIBP GCI	Approved guide; number of training sessions organized; the number of first responders trained; the number of people who were assisted.	REALIZED On March 9, 2021, the Guide on providing first aid to citizens in the context of current public health risks related to COVID-19 infection for MIA employees was approved. 6 training sessions on the application of the guide were organized for 1012 first-line respondents. 20 people saved.	100
		3.4 Developing alternative training courses for employees to prevent the spread of the COVID-19 pandemic focusing on the use of information technology.	April	GPI GIBP GCI "Stefan cel Mare" Academy ITS	Number of distance trainings; the number of computers and peripheral equipment purchased; the number of purchased acoustic and video equipment; the number of trained staff.	PARTIALLY REALISED 118 distance learning trainings. Number of computing equipment and peripherals purchased: - 85 Notebooks - 590 Computers - 46 Desktop PC with two monitors - 15 Multifunction Printers Number of acoustic and video equipment purchased: - 550 video cameras - 80 units of audio speakers for conferences - 2 units Conference Room Speakerphon video - 50 headphones.	50¹

¹ The measure is in the process of being implemented. The procurement contract will be completed by the end of April.

						3637 trained staff.	
4.	Reducing morbidity and mortality through actions to prevent the spread of infection.	4.1 Providing first-line respondents with personal protective equipment and monitoring their correct use.	April	GPI GIBP GCI	At less than 400,000 masks were purchased; at less than 150,000 gloves were purchased; at less than 7,000 protective suits were purchased; number of identified and documented incidents of inappropriate use; number / percentage of infected / dead employees.	REALIZED Number of equipment purchased: Masks - 630 846 Gloves - 462 976 Disinfectant - 4 692 Protective suit - 2480 Verification actions were carried out in order to establish the level of knowledge by the employees of the MIA subdivisions, the information about the pandemic caused by COVID-19, the symptoms, the spread, the prevention measures, as well as the existence of information material and means of protection. As a result of the verifications performed, no major deficiencies were established. The level of familiarity of the employees of the MIA subdivisions with the norms of individual and community protection, as well as the way of examining the violations in the field being acceptable. Infected employees 939 (GPI, GIBP, GCI) Deceased employees 1 (GPI) ² Infected rate - 7% (GPI, GIBP, GCI)	100
		4.2 Protecting the community and preventing the spread of the pandemic by organizing online meetings and session.	April	GPI GIBP GCI ITS	Number of purchased video conferencing equipment; number of meetings and session held online.	REALIZED 2 video conferencing equipment purchased, see point 3.4. 40 meetings held online.	100
		4.3 Implementation of measures for early detection and prevention	April	GPI GIBP GCI MS	Number of purchased express tests;	REALIZED Quick tests - 6500	100

² Since the beginning of the pandemic, 11 MIA employees have died due to COVID-19

		of SARS-CoV-2 infection of first-line respondents.			the number of staff subject to laboratory testing; the percentage of positive tests from total number of tests performed.	Tested - 2725 employees, of which positive - 1377 people, 50% from the total tests performed.	
		4.4 Planning and organizing remote work for certain categories of employees.	April	GPI GIBP GCI	Number / percentage of employees working remotely.	REALIZED Number of employees working remotely - 239 employees.	100
		4.5 Providing measures to protect citizens in the MIA units of the (especially in access points).	April	GPI GCI GIBP	Evidence of the flow of visitor; the number of equipped territorial units; at less than 55 automated stations for the simultaneous disinfection of hands and shoes were purchased; at less than 95 thermal scanners / infrared thermometers were purchased; number of access points adapted to control measures.	REALIZED 2833 visitors inside the GPI. Number of equipped territorial subdivisions - 59 of the GPI 50 automated stations for simultaneous disinfection of hands and shoes installed in GIBP. 61 thermal scanners / 216 purchased infrared thermometers (GPI, GIBP). 100% of access spaces adapted to the control measures of the spread of the infection.	100
		4.6 Preventing the spread of a pandemic by equipping sanitary units in institutions for carrying out sanitary and disinfection measures.	April	GPI GIBP GCI "Stefan cel Mare" Academy	The number of personal hygiene advertisement displayed; at less than 370 napkin dispensers are installed in the premises; provided a minimum of required	PARTIALLY REALISED Number of personal hygiene advertisement displayed - 2033 . The amount of disinfectants and detergents provided see point 4.1. Towel dispensers were not procured (insufficient financial means).	75

					disinfectants and detergents.		
		4.7 Providing services to citizens in a safe environment by observing measures for cleaning the interiors of the transport units used during shift work.	April	GPI GIBP GCI	Number of portable thermal fog nebulizers for disinfection purchased; number and frequency of disinfections.	PARTIALLY REALISED Number of portable nebulizers with thermal fog nebulizers for disinfection purchased - 58 . Purchase of disinfectant solution for nebulizers - 4071 liters. The number and frequency of disinfection cases is done according to the internal rules established by the subdivisions based on the specifics of the missions.	75 ³
		4.8 Providing persons taken over during interventions with personal protective equipment by equipping vehicles used in service missions.	April	GPI GIBP GCI	Number of purchased protective equipment; the number of protective kits available.	REALIZED Each special vehicle of the subdivisions has protective equipment, in order to carry out the transport of people in safe conditions.	100
		4.9 Providing services and facilities for infected employees for post-COVID-19 treatment and recovery.	April	MS	Number of purchased medical equipment; Number of employees treated and recovered.	REALIZED Number of medical equipment purchased: - Protective suits - 2000 pieces, - Disposable gowns - 1450 , - Dumpsters for storing medical waste - 18 pieces. Number of employees treated and recovered in MIA Hospital: healed - 488 employees, attended post-COVID-19 recovery treatment - 35 employees.	100
5.	Support for first-line respondents sick with COVID-19 and people in isolation, as well as during the recovery period.	5.1 Training of psychologists in the field of prevention and reduction of emotional burnout and professional stress in the context of the COVID-19.	April	GPI GIBP GCI "Stefan cel Mare" Academy	Number of seminars held; at least 70% of active psychologists have been trained.	REALIZED 5 - seminars conducted for the professional training of psychologists (of which 1 - TAIEX and 1 - "Stefan cel Mare" Academy). 100% trained psychologists.	100

³ The measure is in the process of being implemented. The procurement contract will be completed by the end of April.

		5.2 Providing psychological support by telephone and other communication channels to hospitalized employees diagnosed with COVID-19, who are in quarantine and isolation at home, as well as their families.	April	GPI GIBP GCI "Stefan cel Mare" Academy	Statistics on the number / rate of psychologically consulted employees; number of families consulted.	REALIZED 159 psychological support sessions held 837 employees were counseled psychologically. 47 psychological support sessions with family members of employees diagnosed with COVID-19.	100
		5.3 Conducting psycho-emotional rehabilitation measures with workers who returned to work in the period after COVID-19.	April	GPI GIBP GCI "Stefan cel Mare" Academy	Number of consultations provided; The percentage of consulted persons from the number of infected.	REALIZED 3292 - realized consultations; 1998 - consulted employees.	100
		5.4 Implement measures to support the recovery of employees infected with COVID-19 virus.	April	GPI GIBP GCI "Stefan cel Mare" Academy MS	Number of measures implemented; number of beneficiaries.	REALIZED 3 - measures implemented (recovery assistance, hot steam inhalers, instructions on psychological intervention for psycho-emotional recovery) 618 - beneficiaries	100
6.	Effective waste management to prevent the growth infected people.	6.1 Preparation of storage conditions for protective equipment used by employees in the prevention of COVID-19 infection.	March	GPI GIBP GCI MS	At least 70% of units are provided with containers for this category of waste; the minimum number of consumables needed to pack waste purchased.	REALIZED In order to carry out this action, all institutions were provided with containers - 100% . Containers and bags for hazardous waste storage were purchased.	100
		6.2 Marking containers with pictograms and labeling them with information on how to manage waste.	March	GPI GIBP GCI	100% of the purchased containers are marked and labeled accordingly.	REALIZED 100% of the purchased containers have been marked and labeled accordingly.	100

Objective no. 2 Enhancing the response of front line respondents in the context of the global threats of the COVID-19 pandemic

7.	Strengthen the ability to respond to public health emergencies in a proportionate, necessary and non-discriminatory manner.	7.1 Reducing the risks of COVID-19 for people who use alcohol and drugs.	April	GPI	No less than 10 devices for determining the content of alcohol in blood purchased; minimum 5 devices for searching the drugs were purchased.	PARTIALLY REALISED The public tender no. ocds-b3wdp1-MD-1612786926894, where it was proposed to purchase equipment for measuring alcohol in expired air - 25 units. At least 5 devices for ascertaining the types of drugs were not purchased (lack of financial sources).	50
		7.2 Monitoring citizen's compliance with restrictions during the COVID-19 pandemic.	April	GPI GIBP GCI	Number of violations identified; disaggregated data on contraventions identified; the number of notifications submitted to the authorities; the number of public order measures and staff involved; number of premises checked.	REALIZED 10687 violations identified. 36925 PECO stations were checked. 18867 catering units were checked. 4508 places (disco, nightclub, bar, etc.) were checked. 637 cases identified for non-compliance with public health restrictions (self-isolation measures). Prevention missions in the adjacent of public transport stations: 7576 GCI missions were carried out.	100
		7.3 Ensuring an immediate response to citizens during public health emergencies to ensure the compliance with restrictions imposed by authorities and ensure that the rights of vulnerable groups are respected (women, children, people with disabilities, etc.).	April	GPI GCI	The number of emergency calls to 112; the number of documented cases of people from vulnerable groups; minibuses and mobility cars purchased;	PARTIALLY REALISED 6722 emergency call interventions for 112 Service. Number of documented cases of persons from vulnerable groups - 654 . 20 minibuses purchased. 658 purchased TETRA equipment.	50 ⁴

⁴ The measure is in the process of being implemented. The procurement contract will be completed by the end of April.

					communication equipment for interventions.		
8.	Guarantee of the rights of persons deprived of their liberty during their detention in the Temporary Detention Isolators (TDI) of the Police by disinfecting isolators and ensuring hygiene care.	8.1 Disinfection of surfaces of residential and administrative placement in TDI.	April	GPI	Disinfection schedules were developed and approved; provided weekly records of disinfection schedules and procedures; statistics on the infection of detainees and shift workers.	REALIZED Approved disinfection schedules - 100% Weekly evidence provided - 100% 3415 disinfection activities performed 17 employees of the Detention and Escort Services of the territorial subdivisions of the Police were tested and 14 confirmed positive for COVID-19 infection. 9 persons in police custody were tested at COVID-19, of which 1 person tested positive.	100
		8.2 Air deodorization in the epidemiological area within the TDI by using bioacid / disinfecting solutions and using ultraviolet lamps.	April	GPI	At less than 15 germicidal ultraviolet lamps purchased.	PARTIALLY REALISED 15 bactericidal lamps are proposed for purchase for the Police Inspectorates in which temporary detention isolators are provided.	80 ⁵
		8.3 Conducting epidemiological triage of detainees placed in TDI and of the staff at the entrance to the Isolator, including temperature measurement with non-contact thermometers.	April	GPI	Evaluating the operating procedures and revising them if it is necessary; the necessary equipment provided.	REALIZED The working procedures were evaluated, but not revised, given that they were revised in 2020, with the emergence of the danger of COVID-19. In order to perform triage and thermometry, 15 non-contact infrared thermometers were purchased.	100
		8.4 Providing persons deprived of their liberty with personal protective equipment during the escort and participation in court proceedings.	April	GPI	Statistics data evidence of escorts; disaggregated statistics data on persons placed in TDI; the number of available personal protective equipment	REALIZED 1322 people were detained and placed in TDI, of which 1242 men, 65 women and 15 minors. A total of 3344 escorts / transports were performed: - penitentiaries - 726 ; - courts - 2312 ;	100

⁵ The measure is in the process of being implemented. The procurement contract will be completed by the end of April.

					to persons placed in TDI.	- for the execution of additional criminal procedural actions at the prosecutor's offices - 62 ; - criminal investigation bodies - 244 . 100% TDI placed persons provided with protective equipment. 11796 gloves 21648 masks 912 liters of disinfectant	
	8.5 Providing of TDI with medicines (according to clinical protocols approved by the Ministry of Health) for the treatment of detainees diagnosed with COVID-19 who don't meet the criteria for hospitalization during detention.	March	GPI MS	Supplied 100% TDIs.	REALIZED The persons in the custody of the Police confirmed with COVID-19 infection in mild form, who do not meet the hospitalization criteria, are placed in 2 Strategic Detention Isolators - Sângerei and Cimișlia. For the Strategic Detention Isolators, medicines were purchased for the treatment of persons in police custody diagnosed with COVID-19 in mild form during detention.	100	
	8.6 Ensuring respect of the right to information of persons detained in TDIs with reference to COVID-19 and preventive measures.	April	GPI	Editing and distribution of leaflets; number of beneficiaries.	REALIZED 449 leaflets edited and distributed. 100% leaflets distributed in TDI.	100	
	8.7 Organization of training sessions for police officers involved in security and escorting activities as police officers operate in a pandemic.	April	GPI	The number of organized trainings; at minimum 50% CES employees were trained.	REALIZED 35 training sessions organized. 293 employees trained out of the total number of 400 employees (73.25%).	100	
	8.8 Organization of trainings for feldshers in the Containment and Escort Services (CES) working during the COVID-19 pandemic.	April	GPI	The number of organized trainings; 90% feldshers trained.	REALIZED 1 organized training. 100% trained feldshers.	100	

9.	Strengthening capacity in preventing and responding to a public health emergency of cross-border transmission of COVID-19 infection and other potential infectious diseases.	9.1 Monitoring of migration flows and verification at border crossing points (BCP).	April	GIBP	Disaggregated statistics on border crossings registration; secure workstations adapted to improve control.	REALIZED The state border was crossed by 1385130 people, of which 654431 people on the entrance direction and 730699 people on the exit direction. On the air segment, the border was crossed by 188960 people. On the MD-RO border segment, the border was crossed by 812903 people. On the MD-UA border segment, the border was crossed by 383267 people. 45 workstations were automated for control.	100
		9.2 Maintaining access to a safe environment in BCP.	April	GIBP	The number of equipment purchased; the number of BCPs equipped with disinfectant solutions.	REALIZED On 28.01.2021, the official donation ceremony of the special equipment and goods procured within the project “Increasing the capacity to respond to urgent needs in the context of the COVID-19 pandemic for the Border Police and Penitentiary Institutions” (financed by the Embassy of the Kingdom of the Netherlands and implemented by the ILO): - Thermal vision systems for detecting people with febrile status - 3 systems; - Thermo-scanners - 19 pcs .; - Nebulizers - 5 pcs .; - Non-contact dispenser - 100 pcs .; - Disinfectant - 2200 liters; - Biocide- 115 liters; - Germicidal lamps - 10 pcs .; - Disinfectant mats - 10 pcs .; - Personal protection kits for passengers - 10000 pcs. 33 BCP equipped with disinfection solutions.	100
		9.3 Ensuring in BCP permanent access to medical services including diagnostic equipment and facilities for rapid screening of sick passengers.	April	GIBP	The conditions for admission of medical staff in BCP offered; statistical data on the application and provision of medical care in the BCP.	REALIZED The access conditions have been defined in the SOP. The intervention of the Emergency Medical Assistance Service (via the Emergency Service 112) was requested 12 times for the provision of medical assistance.	100

10.	Strengthening police capacity to prevent and investigate the crimes in the context of the global threats posed by the COVID-19 pandemic.	10.1 Reducing the harmful impact of cybercrime, cyber-attacks and incidents on the safe development of society.	April	GPI	Number of identified and investigated cases of sexual exploitation of children; the number of cases of combating fraud with the use of identified and investigated electronic means of payment; the number of activities to combat cyber-attacks.	REALIZED 11 offenses of online sexual exploitation of children; 36 offenses committed with the use of electronic means of payment; 5 computer crimes and telecommunications crimes.	100
		10.2 Intensify efforts to prevent and combat drug trafficking through social media, encrypted applications and the web site-Darknet.	April	GPI	Number of relevant and documented cases; information about the actions is posted on the official website and on social networks.	REALIZED 6 online drug stores were documented, 7 arrests were made with a total number of 24 people and 8 criminal cases were documented. Support was provided to law enforcement authorities from Germany by blocking access to 9 servers hosted by a hosting company in Moldova, which was activating a DarkNet platform. This platform is known internationally to criminals for the possibility of trading-purchasing mainly drugs, counterfeit currency, stolen or counterfeit credit card data, anonymous SIM cards and malware.	100
		10.3 Enhanced capacity to analyze, identify and combat cases of illegal trade in counterfeit products (drugs, equipment or counterfeit products) with appropriate response measures.	April	GPI	Number of cases detected and documented; information about posted actions on the official website and social networks; the number of counterfeit products	REALIZED There was documented 1 case of sale of counterfeit products, namely the sale of 132 packages of drugs "Arbidol" worth 50000 lei.	100

					withdrawn from circulation.		
		10.4 Implementation of joint activities with food safety authorities to identify and investigate incidents of non-conformity, counterfeit and mislabeled food and to prevent and control infections.	April	GPI	Relevant and documented cases; joint activities with other authorities; the quantity and type of products removed from circulation.	REALIZED 8 cases of illicit trafficking have been documented as follows: -7 cases of illicit trafficking in animal products; -1 case of illicit food trafficking.	100
		10.5 Preventing, protection and investigating acts of violence against women and domestic violence in the context of the COVID-19 pandemic.	April	GPI	The number of family aggressors who were sanctioned for violation; number of reported incidents of violence; percentage of the notified cases in which was started the prosecution; the number of cases in which a criminal case was initiated; the number of information activities.	REALIZED - 416 notified cases for domestic violence according to art.78 ¹ of the Contravention Code. - 186 cases concluded for the non-execution of the emergency restriction order according to art.318 ¹ of the Contravention Code 1498 emergency restraining orders were issued 106 family aggressors were sanctioned for violating the protection ordinance 338 complaints were registered and 254 criminal cases were initiated. In the context of information activities, the following measures have been taken: -1578 - community activities; -663 - meetings with citizens; -116 - meetings with students; - 424 - lessons in educational institutions; -300 - meetings in work groups; -75 - meetings of the Community Safety Councils. All the activities carried out were covered in 109 media sources.	100
11.	Automation and digitization of work processes with a focus on remote work to	11.1 Territorial extension of the automated information system (IS) of electronic document	April	GPI ITS	Number of territorial police units connected to IS	REALIZED 11 subdivisions have been connected to the "Document Management" IS 2723 beneficiaries.	100

	minimize the possibility of COVID - 19 virus infection.	management in police units.			“Management of documents”; the number of IS beneficiaries.		
		11.2 Improving information exchange between government authorities to strengthen the capacity to respond to COVID-19.	April	GPI GCI GIBP	Data exchange finished; improved statistical records; disaggregated data on the territorial profile.	REALIZED The exchange of data is carried out on the basis of the joint MIA / MSMPS Order on ensuring the record and exchange of information on persons under surveillance at home in order to prevent the spread of COVID-19 infection, which regulated the categories of managed information, information flows and circuits, as well as joint responsibilities for ensuring the record of information related to cases of COVID-19 infection. At the level of the MIA structures, all the data are systematized in the computer application “Casper”, in which disaggregated data in territorial profile are introduced.	100
Total							95 %
Implementation measures 3.4; 4.7; 7.3; 8.2 are in the process of being completed. By the end of April, the procurement contracts will be concluded.							