

ACTION PLAN of the Ministry of Internal Affairs for preparedness and response to a new Coronavirus infection (COVID-19) January 1, 2021 - April 30, 2021						
No.	ACTION	IMPLEMENTATING MEASURES	DEADLINE	RESPONSIBLE SUBDIVISIONS	PERFORMANCE INDICATORS	ESTIMATED COST (thousand MDL)
Objective 1. Strengthening the capacities of the MIA subdivisions in preparing measures for the prevention and control of COVID-19						
1.	Completion of the institutional framework and incorporation of new components needed to implement pandemic prevention and control measures.	1.1 Assessing the institutional regulations and adjusting them in accordance with the identified needs.	February	GPI GIBP GCI “Stefan cel Mare” Academy	Evaluation report prepared; number of documents reviewed.	Within the allocated budget
		1.2 Implementation of the recommendations for maintaining cleanliness and disinfection of the used spaces / areas and equipment.	March	MS GPI GIBP GCI “Stefan cel Mare” Academy	Number of recommendations made.	
2.	Increasing public awareness by informing citizens at the national level about measures to prevent and combat COVID-19.	2.1 Development of accessible communication tools to raise public awareness (official pages, social networks, etc.).	March	IMD GPI GIBP GCI “Stefan cel Mare” Academy	Updating official pages to current needs; the number of posted information; number of appearances in the media; number of requests for information provided.	Within the allocated budget
		2.2 Strengthen the intersectoral coordination capacity in the implementation of public health measures related to the risk of COVID-19 transmission.	April	GIP GIBP GCI	Number of intersectoral coordination meetings held; transmission of information to the National Public Health Emergency Commission in Moldova.	

		2.3 Raising public awareness by familiarizing the population with the rules of behavior and measures to prevent COVID-19 infection.	April	GPI GIBP	The number of information activities through acoustic devices; number of information materials distributed.	
3.	Strengthening the MIA capacity in the field of infection prevention and control through the development of curricula, courses, materials and training tools with a focus on the use of information technology.	3.1 Conducting training programs on infection prevention and control for the first line respondents.	April	"Stefan cel Mare" Academy GPI GIBP GCI	Number of adapted training programs; the number of organized training sessions; number of trained first-line respondents.	19 370,00
		3.2 Training of first-line respondents to familiarize themselves with self-health check procedures.	April	"Stefan cel Mare" Academy GPI GIBP GCI	Number of completed training sessions; the rate of at least 80% of staff informed from number of active employees.	
		3.3 Approval of the guide on providing first aid to citizens in the context of current public health risks related to COVID-19 infection.	April	GPI GIBP GCI	Approved guide; number of training sessions organized; the number of first responders trained; the number of people who were assisted.	
		3.4 Developing alternative training courses for employees to prevent the spread of the COVID-19 pandemic focusing on the use of information technology.	April	GPI GIBP GCI "Stefan cel Mare" Academy ITS	Number of distance trainings; the number of computers and peripheral equipment purchased; the number of purchased acoustic and video equipment; the number of trained staff.	
4.	Reducing morbidity and mortality through actions to prevent the spread of infection.	4.1 Providing first-line respondents with personal protective equipment and monitoring their correct use.	April	GPI GIBP GCI	At less than 400,000 masks were purchased; at less than 150,000 gloves were purchased; at less than 7,000 protective suits were purchased; number of identified and documented incidents of inappropriate use;	27.616,10

					number / percentage of infected / dead employees.	
		4.2 Protecting the community and preventing the spread of the pandemic by organizing online meetings and session.	April	GPI GIBP GCI ITS	Number of purchased video conferencing equipment; number of meetings and session held online.	
		4.3 Implementation of measures for early detection and prevention of SARS-CoV-2 infection of first-line respondents.	April	GPI GIBP GCI MS	Number of purchased express tests; the number of staff subject to laboratory testing; the percentage of positive tests from total number of tests performed.	
		4.4 Planning and organizing remote work for certain categories of employees.	April	GPI GIBP GCI	Number / percentage of employees working remotely.	
		4.5 Providing measures to protect citizens in the MIA units of the (especially in access points).	April	GPI GCI GIBP	Evidence of the flow of visitor; the number of equipped territorial units; at less than 55 automated stations for the simultaneous disinfection of hands and shoes were purchased; at less than 95 thermal scanners / infrared thermometers were purchased; number of access points adapted to control measures.	
		4.6 Preventing the spread of a pandemic by equipping sanitary units in institutions for carrying out sanitary and disinfection measures.	April	GPI GIBP GCI ”Stefan cel Mare” Academy	The number of personal hygiene advertisement displayed; at less than 370 napkin dispensers are installed in the premises; provided a minimum of required disinfectants and detergents.	
		4.7 Providing services to citizens	April	GPI	Number of portable thermal	

		in a safe environment by observing measures for cleaning the interiors of the transport units used during shift work.		GIBP GCI	fog nebulizers for disinfection purchased; number and frequency of disinfections.	
		4.8 Providing persons taken over during interventions with personal protective equipment by equipping vehicles used in service missions.	April	GPI GIBP GCI	Number of purchased protective equipment; the number of protective kits available.	
		4.9 Providing services and facilities for infected employees for post-COVID-19 treatment and recovery.	April	MS	Number of purchased medical equipment; Number of employees treated and recovered.	
5.	Support for first-line respondents sick with COVID-19 and people in isolation, as well as during the recovery period.	5.1 Training of psychologists in the field of prevention and reduction of emotional burnout and professional stress in the context of the COVID-19.	April	GPI GIBP GCI "Stefan cel Mare" Academy	Number of seminars held; at least 70% of active psychologists have been trained.	Within the allocated budget
		5.2 Providing psychological support by telephone and other communication channels to hospitalized employees diagnosed with COVID-19, who are in quarantine and isolation at home, as well as their families.	April	GPI GIBP GCI "Stefan cel Mare" Academy	Statistics on the number / rate of psychologically consulted employees; number of families consulted.	
		5.3 Conducting psycho-emotional rehabilitation measures with workers who returned to work in the period after COVID-19.	April	GPI GIBP GCI "Stefan cel Mare" Academy	Number of consultations provided; The percentage of consulted persons from the number of infected.	
		5.4 Implement measures to support the recovery of employees infected with COVID-19 virus.	April	GPI GIBP GCI "Stefan cel Mare" Academy MS	Number of measures implemented; number of beneficiaries.	
6.	Effective waste management to prevent the growth infected people.	6.1 Preparation of storage conditions for protective equipment used by employees in the prevention of COVID-19 infection.	March	GPI GIBP GCI MS	At least 70% of units are provided with containers for this category of waste; the minimum number of consumables needed to pack	399,30

					waste purchased.	
		6.2 Marking containers with pictograms and labeling them with information on how to manage waste.	March	GPI GIBP GCI	100% of the purchased containers are marked and labeled accordingly.	
Objective no. 2 Enhancing the response of front line respondents in the context of the global threats of the COVID-19 pandemic						
7.	Strengthen the ability to respond to public health emergencies in a proportionate, necessary and non-discriminatory manner.	7.1 Reducing the risks of COVID-19 for people who use alcohol and drugs.	April	GPI	No less than 10 devices for determining the content of alcohol in blood purchased; minimum 5 devices for searching the drugs were purchased.	71958,40
		7.2 Monitoring citizen's compliance with restrictions during the COVID-19 pandemic.	April	GPI GIBP GCI	Number of violations identified; disaggregated data on contraventions identified; the number of notifications submitted to the authorities; the number of public order measures and staff involved; number of premises checked.	
		7.3 Ensuring an immediate response to citizens during public health emergencies to ensure the compliance with restrictions imposed by authorities and ensure that the rights of vulnerable groups are respected (women, children, people with disabilities, etc.).	April	GPI GCI	The number of emergency calls to 112; the number of documented cases of people from vulnerable groups; minibuses and mobility cars purchased; communication equipment for interventions.	
8.	Guarantee of the rights of persons deprived of their liberty during their detention in the Temporary Detention Isolators (TDI) of the Police by disinfecting isolators and ensuring hygiene care.	8.1 Disinfection of surfaces of residential and administrative placement in TDI.	April	GPI	Disinfection schedules were developed and approved; provided weekly records of disinfection schedules and procedures; statistics on the infection of detainees and shift workers.	986,20
		8.2 Air deodorization in the epidemiological area within the	April	GPI	At less than 15 germicidal ultraviolet lamps purchased.	

		TDI by using bioacid / disinfecting solutions and using ultraviolet lamps.				
		8.3 Conducting epidemiological triage of detainees placed in TDI and of the staff at the entrance to the Isolator, including temperature measurement with non-contact thermometers.	April	GPI	Evaluating the operating procedures and revising them if it is necessary; the necessary equipment provided.	
		8.4 Providing persons deprived of their liberty with personal protective equipment during the escort and participation in court proceedings.	April	GPI	Statistics data evidence of escorts; disaggregated statistics data on persons placed in TDI; the number of available personal protective equipment to persons placed in TDI.	
		8.5 Providing of TDI with medicines (according to clinical protocols approved by the Ministry of Health) for the treatment of detainees diagnosed with COVID-19 who don't meet the criteria for hospitalization during detention.	March	GPI MS	Supplied 100% TDIs.	
		8.6 Ensuring respect of the right to information of persons detained in TDIs with reference to COVID-19 and preventive measures.	April	GPI	Editing and distribution of leaflets; number of beneficiaries.	
		8.7 Organization of training sessions for police officers involved in security and escorting activities as police officers operate in a pandemic.	April	GPI	The number of organized trainings; at minimum 50% CES employees were trained.	
		8.8 Organization of trainings for feldshers in the Containment and Escort Services (CES) working during the COVID-19 pandemic.	April	GPI	The number of organized trainings; 90% feldshers trained.	
9.	Strengthening capacity in preventing and responding to a public health	9.1 Monitoring of migration flows and verification at border crossing points (BCP).	April	GIBP	Disaggregated statistics on border crossings registration; secure workstations adapted	5 800,00

	emergency of cross-border transmission of COVID-19 infection and other potential infectious diseases.				to improve control.	
		9.2 Maintaining access to a safe environment in BCP.	April	GIBP	The number of equipment purchased; the number of BCPs equipped with disinfectant solutions.	
		9.3 Ensuring in BCP permanent access to medical services including diagnostic equipment and facilities for rapid screening of sick passengers.	April	GIBP	The conditions for admission of medical staff in BCP offered; statistical data on the application and provision of medical care in the BCP.	
10.	Strengthening police capacity to prevent and investigate the crimes in the context of the global threats posed by the COVID-19 pandemic.	10.1 Reducing the harmful impact of cybercrime, cyber-attacks and incidents on the safe development of society.	April	GPI	Number of identified and investigated cases of sexual exploitation of children; the number of cases of combating fraud with the use of identified and investigated electronic means of payment; the number of activities to combat cyber-attacks.	Within the allocated budget
		10.2 Intensify efforts to prevent and combat drug trafficking through social media, encrypted applications and the web site-Darknet.	April	GPI	Number of relevant and documented cases; information about the actions is posted on the official website and on social networks.	
		10.3 Enhanced capacity to analyze, identify and combat cases of illegal trade in counterfeit products (drugs, equipment or counterfeit products) with appropriate response measures.	April	GPI	Number of cases detected and documented; information about posted actions on the official website and social networks; the number of counterfeit products withdrawn from circulation.	

		10.4 Implementation of joint activities with food safety authorities to identify and investigate incidents of non-conformity, counterfeit and mislabeled food and to prevent and control infections.	April	GPI	Relevant and documented cases; joint activities with other authorities; the quantity and type of products removed from circulation.	
		10.5 Preventing, protection and investigating acts of violence against women and domestic violence in the context of the COVID-19 pandemic.	April	GPI	The number of family aggressors who were sanctioned for violation; number of reported incidents of violence; percentage of the notified cases in which was started the prosecution; the number of cases in which a criminal case was initiated; the number of information activities.	
11.	Automation and digitization of work processes with a focus on remote work to minimize the possibility of COVID-19 virus infection.	11.1 Territorial extension of the automated information system (IS) of electronic document management in police units.	April	GPI ITS	Number of territorial police units connected to IS “Management of documents”; the number of IS beneficiaries.	190.00
		11.2 Improving information exchange between government authorities to strengthen the capacity to respond to COVID-19.	April	GPI GCI GIBP	Data exchange finished; improved statistical records; disaggregated data on the territorial profile.	
	TOTAL					126.320,00

MIA - The Ministry of Internal Affairs;

Academy MIA - The “Stefan cel Mare” Academy of MIA;

GCI - The General Carabineer Inspectorate;

GPI - The General Police Inspectorate;

TDI - Temporary Detention Isolators;

GIBP - The General Inspectorate of Border Police;

BCP - Border Crossing Points;

MS - Medical Service;

ITS - Information Technology Service.